AO SHOP GIVEAWAY

Schedule to Terms of Entry

Name of Competition	AO Shop Giveaway
Promoter	Tennis Australia Ltd (ABN 61 006 281 125) trading as Tennis Australia, Melbourne Park, Olympic Boulevard, Melbourne, Victoria 3000.
Permit Numbers	N/A
Location	Australia
Entry Restrictions	To be eligible to enter the Competition, entrants must be new customers of the Australian Open Official Online Shop (Australian Open Official Online Shop – AO Official Store) and not be currently subscribed to its marketing list. Entrants under 18 years of age must have parent/guardian permission to enter the Competition.
Competition Period	The Competition begins at **10:00am AEDT** on **Thursday, 19 November 2026** and closes at **11:59pm AEDT** on **Thursday, 24 December 2026.**
Entry Method	During the Competition Period, entrants must: • enter the competition via the only entry forms and complete the registration form with their personal detail including full name, email address and state of residence and phone number; and • sign up to the Promoter's mailing list to receive further offers from the Promoter and other Australian Tennis Organisations regarding other products and services. Upon completion of the registration form, entrants who have signed up to the Promoter's mailing list will automatically be entered into the draw.
Maximum number of entries	Only one entry is permitted per person.
Winner Determination (Draw)	The draws will take place at Tennis Australia, Melbourne Park, Olympic Boulevard, Melbourne, Victoria, 3000 at **12:00PM AEDT** on **29 December 2026.**
Prize Details	There will be one winner. The Prize is: • 2x Australian Open 2027 Men's Finals tickets (on Sunday 31 January 2027); • 2x Australian Open Ground Passes for Saturday 30 January 2027; • 2x return flights to the event from the winner's nearest major Australian airport; • 3x nights Melbourne accommodation (from Friday 29 January 2027 to Sunday 31 January 2027). • AO Shop merchandise pack, valued at $1,000; and • Mastercard voucher towards food and beverages at Australian Open 2027, valued at $500. If the winner is based in Victoria or does not require flights to attend the Australian Open, flights will not be included as part of the Prize.
Total Prize Pool	The total maximum Prize package is valued at approximately AUD$10,000 (incl. GST).

Notification of Winners	Winners will be notified via their email address and/or phone number used to enter the Competition and notified of how the Prize will be delivered on **5:00PM AEDT** on **29 December 2026**.
Publication Details	Winners of Prizes valued over $1,000 (incl. GST) will be published on the AO website: https://ausopen.com/legal
Prize Claim Date and Time	Prizes must be claimed by **12:00PM AEDT** on **12 January 2027**.
Unclaimed Prize Determination	The unclaimed Prize draws will take place at Tennis Australia, Melbourne Park, Olympic Boulevard, Melbourne, Victoria 3000 at **1:00PM AEDT** on **12 January 2027.**
Prize Delivery	The Prizes will be delivered to the winners via their email address used to enter the Competition.

TENNIS AUSTRALIA TRADE PROMOTION: TERMS AND CONDITIONS

1. These Terms and Conditions (Terms) must be read together with the Schedule for the Competition, which defines certain terminology used in these Terms. Entry into the Competition is deemed acceptance of these Terms.

Eligibility to enter

2. Entry is only open to persons residing in the Location who comply with the Entry Restrictions (if any). Entrants can only enter in their own name. The Promoter may require the winner to provide proof of age, identity and residential address, to claim the Prize, at the Promoter's discretion. If a winner cannot provide suitable proof, the winner will forfeit the Prize in whole and no substitute will be offered. Each person is permitted to submit one (1) entry only. Multiple entries by the same person will not be accepted.
3. Officers, contractors, employees and their immediate families of the Promoter or any of its related bodies corporates, or of its agencies or contractors involved with this Competition are ineligible to enter.

Entry

4. To enter the Competition, you must follow the Entry Method during the Competition Period. All entries received after this time are ineligible for entry into the Competition and late, incomplete, incorrectly submitted, illegible, corrupted or misdirected entries won't be accepted.
5. No entry fee is charged by the Promoter to enter the Promotion.
6. All eligible entrants will go into consideration for the Winner Determination.
7. The Draw/s (if applicable) will be conducted in accordance with the Draw Details. The Prize will be awarded to a valid entrant(s) randomly drawn in accordance with the Winner Determination.
8. The Promoter's decision and all matters pertaining to this Competition will be final. No correspondence will be entered into.
9. This is a game of chance.

Prize

10. The Prize and Total Prize Pool are specified in the Schedule.
11. The Prize is not transferable, exchangeable or redeemable for cash. The Prize values are accurate at the date of commencement of the Competition. Refunds will not be issued for unused services or Prizes. Where the Prize (or any part) is unavailable, the Promoter may substitute the Prize (or part) with a Prize (or part) of equal or greater value subject to any regulations in the Location.
12. If a winner does not claim or use an element of the Prize then that element of the Prize will be forfeited by the winner.
13. All costs associated with the Prize not specifically included in the Prize Details including, but not limited to, any transport costs, transfer costs, meals, taxes, insurance and other ancillary costs are the responsibility of the winner (and their companion(s) if applicable).
14. If the Prize includes tickets to an event, the tickets are only valid for use on their stated date and time and are not replaceable if lost, stolen or damaged. All event tickets are subject to the relevant event ticket conditions of sale and entry. If any part of the event is abandoned, called off, varied or postponed for any reason, the Promoter may, acting reasonably, provide a substitute prize of equal or greater value, as reasonably determined by the Promoter, subject to any regulations in the Location.
15. If the Prize includes a celebrity meet-and-greet and the celebrity becomes unavailable or does not attend, the Promoter may, acting reasonably, provide a substitute prize of equal or greater value, as reasonably determined by the Promoter, subject to any regulations in the Location.
16. If the Prize includes domestic or international travel:
    a) the Prize must be booked and completed as specified by the Promoter;
    b) any flights and accommodation included as part of the Prize are subject to booking and availability. The Promoter is not responsible for any cancellation, delay or re-scheduling of flights or any costs incurred by

the winner as a result;

c) any tickets, passes, bookings or vouchers included as part of the Prize are subject to the relevant terms and conditions of relevant provider (including transport carriers, accommodation providers and service provider), are only valid for use on their stated date and time and are not replaceable if lost, stolen or damaged; and

d) all travel will be subject to entry, health and government requirements including valid passports, visas, travel authorisations, medical advice and recommended vaccinations and immunisations.

17. If a winner of the Prize is under the age of 18 years (where entry by persons under 18 is permitted), the Promoter may award the Prize to the winner's parent or guardian.

Notification and collection of Prizes and redraw process

18. The winner(s) will be notified in accordance with the Notification of Winners section of the Schedule and have their details published in the manner set out in the Publication Details (if applicable).

19. The winner(s) must confirm their eligibility and contact the Promoter by the Prize Claim Date and Time. If a winner is unable to be contacted, and all methods of communication are unsuccessful, the relevant winner's entry will be invalidated and the Promoter will conduct such further Unclaimed Prize Determinations as necessary to award the relevant Prize, subject to any regulations in the Location. If the Prize is no longer available, the new winner(s) will receive a Prize of equivalent or greater value, as reasonably determined by the Promoter, subject to any regulations in the Location. If no Unclaimed Prize Determination Date is specified, the unclaimed Prize will be distributed by the Promoter, acting reasonably.

Privacy

20. By entering the Competition, you consent to the collection, storage, use and disclosure of your personal information by the Promoter in accordance with the Promoter's Privacy Statement (available at https://www.tennis.com.au/privacy-statement) and Privacy Policy (available at https://www.tennis.com.au/privacy).

21. The Promoter's Privacy Policy contains a list of Australian Tennis Organisations and information about how you may access and seek correction of your personal information or complain about a breach of your privacy by the Promoter, and how the Promoter will deal with that complaint. The Promoter may from time to time disclose your personal information to third party service providers, for example IT service providers, in order to provide services to you. Such third parties may be located overseas (as further detailed in TA's Privacy Policy).

22. If you provide someone else's details as part of your entry or to redeem the Prize, you must ensure that you have their permission to do so and that they provide the same consent as detailed in the previous paragraph.

23. This Competition is not sponsored, endorsed, administered by or associated with Facebook, Instagram or any other platform where it is promoted.

    By entering this Competition, each entrant agrees to release and hold harmless Meta, Facebook and Instagram, including their respective affiliates, officers, directors, employees and agents, from any and all liability, claims or causes of action arising out of or in connection with their participation in this Competition, to the extent permitted by law.

    Each entrant acknowledges that they are providing their information to the Promoter and not to Meta, Facebook or Instagram, and that Meta, Facebook and Instagram have no responsibility for the administration or conduct of this Competition.

Discontinuance and disqualification of Competition

24. The Promoter may, acting reasonably, cancel, modify or suspend the Competition and invalidate any affected entries, or suspend, modify or replace the Prize (provided that any substitute Prize is of the same or greater value as the original Prize), if for whatever reason the Competition does not run as planned, subject to any regulations in the Location. This includes but is not limited to scenarios in which:

    a) the Competition or Prize (or any part) becomes unlawful, or would expose or put the Promoter in breach

of any law or regulation, or subject to any regulatory inquiry or investigation;

b) the Competition or Prize (or any part) becomes unsafe for any reason;

c) the Prize (or any part) becomes unavailable;

d) an event in connection with the Competition is cancelled or rescheduled;

e) an operational or technical failure occurs;

f) the Promoter reasonably consider a conflict of interest has arisen;

g) there is a breach of these Term by any entrant; or

h) an event beyond the control of the Promoter occurs (including but not limited to government intervention or restrictions or natural events).

25. The Promoter may, acting reasonably, disqualify your entry if it is objectionable, profane, potentially insulting, inflammatory, defamatory or not compliant with these Terms or if you have engaged in conduct in entering the Competition which is fraudulent, misleading, deceptive or generally damaging to the goodwill or reputation of the Competition and/or Promoter.

26. If the Promoter cancels, modifies or suspends the Competition and invalidates any affected entries, suspends, modifies or replaces the Prize, or disqualifies your entry for any reason contemplated in these Terms, the Promoter is not responsible or liable for any losses incurred by you in these circumstances.

Intellectual property rights and image rights

27. Any entries and materials you submit to the Promoter in connection with this Competition are licensed to the Promoter on a non-exclusive, perpetual, irrevocable, sub-licensable, worldwide, royalty free basis.

28. You consent to the Promoter using your entry, name, likeness, image, voice and/or participation in the Prize in any media worldwide without notification or compensation for the purpose of promoting the Competition, its outcome, and/or any products or services manufactured, distributed and/or supplied by the Promoter.

29. If you submit a photograph or video, you must ensure that you have the rights or permission to do so. You will be responsible for any losses incurred by the Promoter if you submit a photograph or video without the right to do so.

Exclusion of liability

30. To the extent permitted by law, the Promoter and its associated agencies and companies:

a) are not responsible or liable for (a) any lost, damaged or delayed Prizes due to incorrect or imprecise delivery or contact details provided by you, (b) losses associated with any change to the value of the Prize (including any substitute prize), (c) any technical difficulties or equipment malfunction, (d) any theft, unauthorised access or third party interference in the conduct of the Competition, (e) any tax liability incurred by the winner(s), or (f) the taking of the Prize;

b) makes no representations or warranties as to the quality, suitability or merchantability of any of the goods or services offered as the Prize; and

c) are not responsible or liable for any damages, losses, injuries or death (including any direct, indirect or consequential loss or damage), except where such loss or damage is due to the Promoter failing to provide goods of acceptable quality or services with due care or skill.

31. Nothing in these Terms and Conditions affects, nor is intended to affect, any rights a consumer might have which are not able to be excluded under applicable local customer protection laws. To the extent permitted by law, any liability of the Promoter or its servant or agents for breach of any such rights is limited to the supplying of the relevant goods or services again.

Governing law

32. Information on how to enter and prizes form part of these Terms and Conditions. Participation in this Competition is deemed acceptance of these Terms and Conditions. In the event of any inconsistency, these Terms and Conditions shall prevail.

33. The laws of Victoria, Australia apply to this Promotion to the exclusion of any other law, except to the extent

that such laws cannot be excluded. Participants submit to the exclusive jurisdiction of the courts of Victoria, Australia.